



IMPORTS

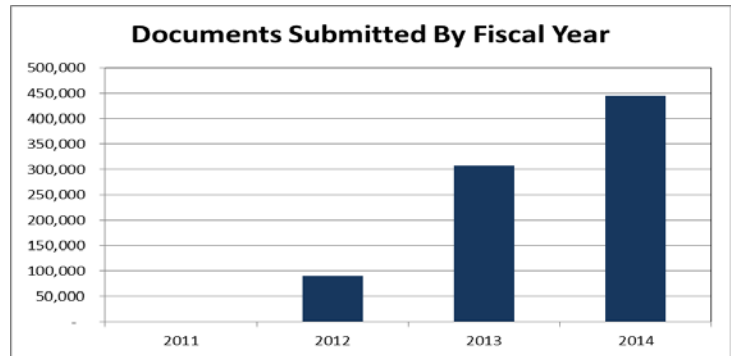
ITACS FACT SHEET

ITACS (Import Trade Auxiliary Communication System) was released in August 2011 and provides the Import Trade Community with four functions: the ability to check the status of FDA-regulated entries and lines, the ability to submit entry documentation electronically, the ability to electronically submit the location of goods availability for those lines targeted for FDA exam, and the ability to check the estimated laboratory analysis completion date for sampled lines.

With the last major release, the capability to query closed entries in addition to those still in process was added. The status of truck and air shipments will only be displayed after FDA has received electronic notification that the shipment's conveyance has been arrived by Customs and Border Protection (CBP).

Documents may currently be submitted as PDF files as well as other common file and picture types including Microsoft Word documents and jpeg files.

When submitting availability of goods for examination, the user may either indicate that the goods are located at the consignee as filed in the FDA entry, or at another location as entered by the user.



ITACS offers several benefits to the Import Trade Community as well as to FDA. The ability to check the status of entries reduces the need for phone calls inquiring about status, which saves time for both FDA staff and trade. The ability to submit documents electronically reduces the dependence on traditional means such as fax and courier delivery, as well as lowering the chances of documents being lost. Electronic submission of goods availability reduces the need for faxes and phone calls to deliver this information.

ITACS may be accessed at <https://itacs.fda.gov>. At this time, no login accounts are necessary. All that is needed is a valid Customs entry number that has been successfully transmitted to FDA. In the future, login accounts are planned in order to enable the electronic distribution of Notices of FDA Action as well as to allow two-way

communication between Trade and FDA. This includes the capability to view the details of information requests made by FDA staff which can currently only be viewed on a Notice of FDA Action.

Additional planned future functionality will include the ability to query FDA firm identifiers and product codes.

For questions about ITACS as well as to report problems and suggest improvements, please contact us at itacssupport@fda.hhs.gov.

Highlights of Future Functionality

- ✚ Login capabilities
- ✚ Electronic Delivery of Notices of FDA Action
- ✚ Ability to view details of information requests made by FDA staff

